



# BUSINESS ETHERNET

EoCu

## Business Ethernet – EoCu

Affordable, scalable Internet access with seven symmetrical speeds delivered over a dedicated circuit.

### HIGHLIGHTS

- **Affordable**—Cost-effective alternative to a T1
- **Scalable**—Seven symmetrical speeds from 2–20 Mbps to fit your most demanding real-time application and Internet requirements
- **High performance**— Symmetric speeds delivered over reliable, dedicated loops
- **Satisfaction Guaranteed**<sup>\*</sup>—30-day, no-risk satisfaction guarantee

### TECHNICAL SPECIFICATIONS

<b>TECHNOLOGY</b>	Dedicated Internet connection delivered over bonded G.SHDSL loops, terminating at an Ethernet port
<b>SPEED</b>	Symmetrical speeds of 2.0, 3.0, 5.0, 8.0, 10.0, 15.0, and 20.0 Mbps
<b>SERVICE LEVEL AGREEMENT</b>	The following service level targets are financially backed by service credits: <ul style="list-style-type: none"> <li>• Availability: 99.99%</li> <li>• Mean time to repair service: 12 hours</li> <li>• Installation interval: 30 calendar days</li> <li>• Average network delay: 80 milliseconds</li> <li>• Average delivery: 99.50%</li> </ul>
<b>IP CONFIGURATION</b>	Includes five usable fixed public IP addresses; more available for an additional fee
<b>EQUIPMENT</b> <sup>1</sup>	<ul style="list-style-type: none"> <li>• Covad Ethernet gateway included with services</li> <li>• Customer to provide their own router</li> </ul>
<b>WEB HOSTING</b>	<ul style="list-style-type: none"> <li>• Includes 10 MB of space at the Covad.net domain (home.covad.net/username)</li> <li>• Covad can also host your company's web domain (www.yourcompany.com) for an additional fee</li> </ul>
<b>EMAIL</b>	<ul style="list-style-type: none"> <li>• Includes 15 POP3 email accounts and free webmail (Covad.net domain)</li> <li>• Email with your own domain name (yourname@yourcompany.com) is available for an additional fee</li> </ul>
<b>INSTALLATION</b> <sup>2</sup>	Professional installation by a Covad technician
<b>SUPPORT</b>	Expert support 24x7, including weekends, after hours, and holidays
<b>TO ORDER</b>	Covad Business-EoCu services are available in the greater Los Angeles area. Check availability with your Covad sales representative for exact locations

<sup>1</sup> Covad provides the Ethernet gateway for use with the service. The equipment is Covad property and must be returned in good working order when the service is disconnected to avoid a Lost Equipment fee. Please see Covad Customer Policies for details.

<sup>2</sup> Check with your Covad sales representative for professional installation, activation, and equipment charges that may appear as a one-time fee on your invoice.

To learn more about what Covad can do for your business, call us today at 800.931.9742 or visit [www.covad.com](http://www.covad.com).

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<sup>\*</sup> The refund includes all monthly recurring and upfront fees, with the exception of any missed appointment fees, special installation, billable inside wiring fees, and any unreturned equipment recovery fees.